

## **EMERGENCY TREATMENT:**

You can get free emergency treatment from the Accident and Emergency (also called A&E or Casualty) department or Minor Injuries Unit (MIU) at any hospital. You do not have to be registered with a doctor to use these services at hospitals. A&Es are generally for more serious accidents than Minor Injury Units. There are MIUs in most towns. If someone is too ill or badly hurt to get to hospital by themselves, you can call for an ambulance. Dial 999 or 112 free of charge and ask for 'ambulance'. They will confirm the telephone number (and address) you are ringing from. And they will ask you to explain what is wrong. Sometimes the police will also be sent. Unless their time is being deliberately wasted, this service is all totally free (including food and medicines in hospital).